

TAX TIPS

Tax Help Program

The program will support you to complete your tax return online (provided you don't earn over \$60,000 per year).

The volunteers at the Tax Help Program are trained and accredited to support you and provide a free and confidential service to help you get your tax return in.

This service is available from July to October in Melbourne and many regional areas across Victoria. You can talk to someone online or over the phone.

Call a volunteer on 13 28 61 to arrange an appointment.

Then you'll need to get a hold of some pieces of information such as your income statements and tax file number. If you don't know what these are, don't stress! The Tax Help volunteers will step you through it. There is a list of what you are likely to need on the website.

Financial counselling and financial coaching

Would you like to better understand how to manage your money? Financial counselling or coaching might be for you.

Financial counsellors are professionals who help people to understand and take control of their finances. They provide confidential advice on topics like budgeting, fines, paying bills, debt, Centrelink and more. They can help you develop your skills and knowledge in these areas.

Financial coaching is focused on budgeting, planning and achieving your financial goals.

If you're feeling overwhelmed, remember you have options and there are people who know this stuff and can help you!

Check out the services below!

Salvation Army Moneycare Program

Free and confidential personalised financial counselling and coaching. Find your nearest Salvos here.

National Debt Helpline

Free and confidential financial counselling services over the phone. Call 1800 007 007.

CAFS Ballarat

The CAFS Financial Counselling Service offers free support to people requiring assistance in managing their debts and creditor relationships. Located in Ballarat. Call or email: 03 5337 3333, intake@cafs.org.au.

Bethany Community Support - Warrnambool area

Bethany financial counsellors provide advice and support to clients in understanding and exercising their rights and responsibilities in relation to debt recovery, payment of bills and government concessions and entitlements.

Find out more here or email fcsouthwest@bethany.org.au.

Financial and other support during and beyond COVID-19

Check out MoneySmart for information on budgeting, finances and links out to financial counselling services for anyone experiencing financial difficulty.

To learn more about saving, try the Savers Plus program. Saver Plus is a matched savings and financial education program, offered by community organisations in every state and territory. Call or email: 1300 610 355, saverplus@bsl.org.au

For other support, visit COVID-19 Help.

If you can't find what you're looking for here, or just need a bit of extra help, contact us at Joanna.Humphries@cfecfw.asn.au and we'll point you in the right direction.

